

CLAIMS

What is claimed is:

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- 1 1. A method for managing information transmitted utilizing a network,
2 comprising:
3 (a) receiving a first message directed to a recipient utilizing a network, wherein
4 the electronic message includes content;
5 (b) storing the first message in a database;
6 (c) transmitting the first message to the recipient utilizing the network;
7 (d) receiving a query from a user utilizing the network;
8 (e) retrieving content that satisfies the query from the database; and
9 (f) transmitting the retrieved content to the user in a second information
10 exchange utilizing the network.
- 1 2. A method as recited in claim 1, wherein information coupled with the
2 message is stored in the database.
- 1 3. A method as recited in claim 1, wherein at least one application is executed
2 for lead tracking, job requisitioning, event planning, task list management,
3 project management, and accountability.
- 1 4. A method as recited in claim 1, wherein a reply to the message is utilized to
2 advance the processing of a task.
- 1 5. A method as recited in claim 1, wherein information in the database is
2 utilized to summarize the interaction between one or more participants.
- 1 6. A method as recited in claim 5, wherein a task list is generated to summarize
2 the interaction.
- 1 7. A method as recited in claim 1, wherein an event is utilized to organize
2 information from the database.

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- 1 8. A method as recited in claim 1, wherein an event is utilized to advance the
2 processing of a task.
- 1 9. A method as recited in claim 1, wherein a reply to the message is utilized to
2 generate another message to obtain information for the database.
- 1 10. A method as recited in claim 1, wherein the first and second messages each
2 comprise an electronic-mail ("e-mail") message.
- 1 11. A method as recited in claim 10, wherein the first electronic message further
2 includes an attachment to the e-mail message.
- 1 12. A method as recited in claim 1, wherein the electronic message has one or
2 more attributes, and further comprising generating an index based on the one
3 or more attributes of the electronic message, and storing the index in the
4 database.
- 1 13. A method as recited in claim 1, further comprising categorizing the content
2 into a plurality of categories, and permitting retrieval of the information from
3 the database according to at least one of the categories.
- 1 14. A method as recited in claim 1, further comprising generating summaries of
2 the information stored in the database based on the analyzed content, storing
3 the summaries in the database, permitting retrieval of at least one of the
4 summaries from the database utilizing the network.
- 1 15. A computer program embodied on a computer readable medium for
2 managing information transmitted utilizing a network, comprising:
3 (a) a code segment for receiving a first message directed to a recipient utilizing a
4 network, wherein the electronic message includes content;
5 (b) a code segment for storing the first message in a database;

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- 6 (c) a code segment for transmitting the first message to the a recipient utilizing
7 the network;
- 8 (d) a code segment for receiving a query from a user utilizing the network;
- 9 (e) a code segment for retrieving content that satisfies the query from the
10 database; and
- 11 (f) a code segment for transmitting the retrieved content to the user in a second
12 information exchange utilizing the network.
- 1 16. A computer program as recited in claim 15, wherein information coupled
2 with the message is stored in the database.
- 1 17. A computer program as recited in claim 15, wherein at least one application
2 is executed for lead tracking, job requisitioning, event planning, task list
3 management, project management, and accountability.
- 1 18. A computer program as recited in claim 15, wherein a reply to the message is
2 utilized to advance the processing of a task.
- 1 19. A computer program as recited in claim 15, wherein information in the
2 database is utilized to summarize the interaction between one or more
3 participants.
- 1 20. A computer program as recited in claim 19, wherein a task list is generated
2 to summarize the interaction.
- 1 21. A computer program as recited in claim 15, wherein an event is utilized to
2 organize information from the database.
- 1 22. A computer program as recited in claim 15, wherein an event is utilized to
2 advance the processing of a task.

- 1 23. A computer program as recited in claim 15, wherein a reply to the message is
2 utilized to generate another message to obtain information for the database.
- 1 24. A computer program as recited in claim 15, wherein the first and second
2 messages each comprise an electronic-mail ("e-mail") message.
- 1 25. A computer program as recited in claim 24, wherein the first electronic
2 message further includes an attachment to the e-mail message.
- 1 26. A computer program as recited in claim 15, wherein the electronic message
2 has one or more attributes, and further comprising a code segment for
3 generating an index based on the one or more attributes of the electronic
4 message, and storing the index in the database.
- 1 27. A computer program as recited in claim 15, further comprising a code
2 segment for categorizing the content into a plurality of categories, and a code
3 segment for permitting retrieval of the information from the database
4 according to at least one of the categories.
- 1 28. A computer program as recited in claim 15, further comprising a code
2 segment for generating summaries of the information stored in the database
3 based on the analyzed content, and a code segment for storing the summaries
4 in the database, and a code segment for permitting retrieval of at least one of
5 the summaries from the database utilizing the network.
- 1 29. A system for managing information transmitted utilizing a network,
2 comprising:
3 (a) logic for receiving a first message directed to a recipient utilizing a network,
4 wherein the electronic message includes content;
5 (b) logic for storing the first message in a database;
6 (c) logic for transmitting the first message to the a recipient utilizing the
7 network;

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- (d) logic for receiving a query from a user utilizing the network;
- (e) logic for retrieving content that satisfies the query from the database; and
- (f) logic for transmitting the retrieved content to the user in a second message utilizing the network.
30. A system as recited in claim 29, wherein information coupled with the message is stored in the database.
31. A system as recited in claim 29, wherein at least one application is executed for lead tracking, job requisitioning, event planning, task list management, project management, and accountability.
32. A system as recited in claim 29, wherein a reply to the message is utilized to advance the processing of a task.
33. A system as recited in claim 29, wherein information in the database is utilized to summarize the interaction between one or more participants.
34. A system as recited in claim 33, wherein a task list is generated to summarize the interaction.
35. A system as recited in claim 29, wherein an event is utilized to organize information from the database.
36. A system as recited in claim 29, wherein an event is utilized to advance the processing of a task.
37. A system as recited in claim 29, wherein a reply to the message is utilized to generate another message to obtain information for the database.
38. A system as recited in claim 29, wherein the first and second messages each comprise an electronic-mail ("e-mail") message.

1 40. A system as recited in claim 29, wherein the electronic message has one or
2 more attributes, and further comprising logic for generating an index based
3 on the one or more attributes of the electronic message, and logic for storing
4 the index in the database.

1 41. A system as recited in claim 29, further comprising logic for categorizing the
2 content into a plurality of categories, and logic for permitting retrieval of the
3 information from the database according to at least one of the categories.

1 42. A system as recited in claim 29, further comprising logic for generating
2 summaries of the information stored in the database based on the analyzed
3 content, and logic for storing the summaries in the database, and logic for
4 permitting retrieval of at least one of the summaries from the database
5 utilizing the network.

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